

Privacy Statement for the MABHAccess Website

The Massachusetts Behavioral Health Access (MABHAccess) website (www.MABHAccess.com) may be used by the general public to search for availability of Child Behavioral Health Initiative (CBHI) services, and by service providers to search for available beds at various levels of care. This Privacy Statement describes MABHAccess privacy and security policies for this website only. MABHAccess is managed and maintained by the Massachusetts Behavioral Health Partnership (MBHP).

Your Acceptance of These Terms

By using this website, you agree to the terms of this Privacy Statement. If you do not agree to the terms of this Privacy Statement, please do not use the MABHAccess website and exit the website immediately. Your use of the MABHAccess website following the posting of any changes to these terms will mean that you accept those changes.

Your IP Address

For each visitor to the MABHAccess website, MABHAccess servers automatically collect information about which pages are visited and the IP address or domain name (e.g., www.MABHAccess.com) of visitors. We use your IP address to help understand any problems with our server and to administer our website. Your IP address may be used to help identify unique visitors to the website by identifying your computer and other general demographic information e.g. approximate location. Your IP address itself does not contain any Personally Identifiable Information (information that could be used to tell us who you are).

Cookies

MABHAccess may place a "cookie" on the browser of your computer. Cookies are pieces of information that a website transfers to your computer's hard disk for record-keeping purposes. The use of cookies is common in the Internet industry, and many major websites use them to provide useful features to their customers. The cookie itself does not contain any Personally Identifiable Information (information that could be used to tell us who you are), but may be used to tell when your computer has contacted the MABHAccess website.

Personally Identifiable Information We Collect

MABHAccess collects no personally identifiable information (PII) on the site. For the general public, MABHAccess is search-only – no data can be submitted. Providers of services routinely submit updates regarding bed or service availability, insurances accepted, and other information used to populate search results.

Disclosure of Personally Identifiable Information

MBHP is the sole owner of any information collected on the MABHAccess website. We will not sell, share, rent, lease, trade, or otherwise provide this information to independent third parties in ways different from what is disclosed in this Privacy Statement.

We may share a de-identified summary (information that does not allow you to be identified or contacted) of demographic and profile information about visitors to the MABHAccess website with state agencies, MassHealth and other users of MABHAccess. For example, MBHP may provide information to MassHealth and other users of MABHAccess about how many people use MABHAccess and what features of the website they use. The summary information we share is not linked to any Personally Identifiable Information, as none is collected on the site.

In the event that MBHP (the site maintainer), or any part of MBHP, is merged with or is acquired by another entity, that entity may then be responsible for the rights and obligations of the Personally Identifiable Information provided to MBHP. By using the MABHAccess website, you consent to the use of the Personally Identifiable Information you have provided by such an entity assuming control of MBHP's operations.

Links

Although the MABHAccess website contains links to other websites (linked sites), this Privacy Statement applies only to the MABHAccess website. MBHP is not responsible for the privacy statements or the content of linked sites. MABHAccess does not disclose unique identifiers to the linked sites. The linked sites, however, may collect personal information from the users of their site. Linked sites are not under MBHP's control. To be sure that your privacy is protected, always review the privacy statements of any linked sites.

Security

This website has security measures in place to protect against the loss, misuse, and alteration of the information under our control.

Your Role in Protecting Your Privacy

If you access our website through Internet access system maintained by your employer, please note that it is possible that your employer may monitor your Internet use.

Notification of Changes

This Privacy Statement may be revised over time as new features are added to the website or as Internet security and privacy standards evolve. We will post those changes to this statement so that you will always know what information we gather, how we might use that information, and whether we will disclose it to anyone. We recommend that you read this Privacy Statement each time you use the MABHAccess website.

Contacting Us

If you have any questions about this Privacy Statement and the practices of the MABHAccess website, you can contact us at:

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