

Massachusetts Behavioral Health Access (MABHA) User Guide

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Introduction: What Can MABHA Help With?

Providers and individuals can use the MABHA website to find mental health and substance use disorder (SUD) treatment resources.

These are the types of services that you can search for:

- Youth and Family Services
- Substance Use Disorder Services
- Mental Health Services

There are some 24-hour level of care services that require a login to search. Logins are available only to providers and facilities.

Types of Searchable Services

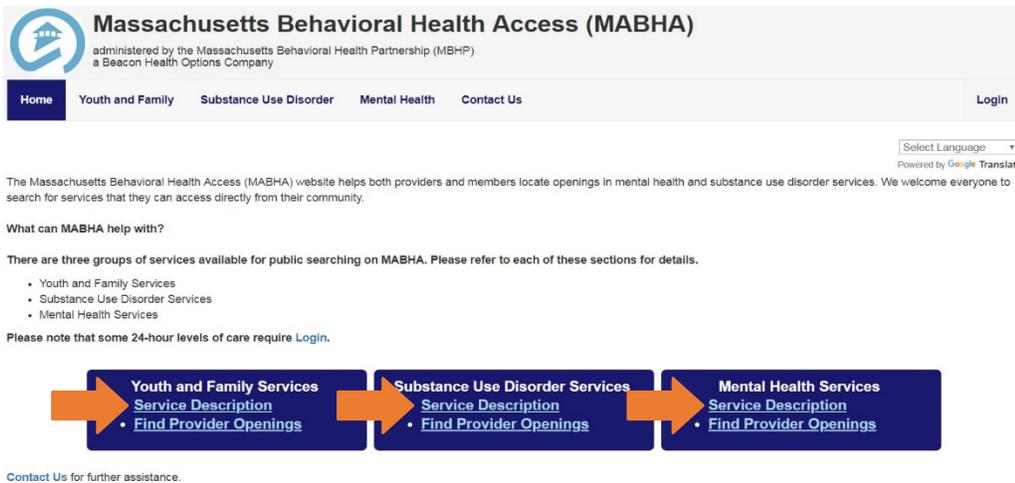
Each group of services has its own section on the website. In each section, you can find the description of the services and a link to the search page. These pages can be accessed in two different ways:

1. Click the name of the group in the top main menu on **any** page.



OR

2. Click the “Service Description” link inside the group button in the home page.



(continued)

Search Page

The search page can be accessed in two different ways:

1. Click the “Find Provider Openings” link inside the service group button on the **Home** page.

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a Beacon Health Options Company

Home Youth and Family Substance Use Disorder Mental Health Contact Us Login

Select Language
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The Massachusetts Behavioral Health Access (MABHA) website helps both providers and members locate openings in mental health and substance use disorder services. We welcome everyone to search for services that they can access directly from their community.

What can MABHA help with?

There are three groups of services available for public searching on MABHA. Please refer to each of these sections for details.

- Youth and Family Services
- Substance Use Disorder Services
- Mental Health Services

Please note that some 24-hour levels of care require [Login](#).

Youth and Family Services
• [Service Description](#)
[Find Provider Openings](#)

Substance Use Disorder Services
• [Service Description](#)
[Find Provider Openings](#)

Mental Health Services
• [Service Description](#)
[Find Provider Openings](#)

[Contact Us](#) for further assistance.

OR

2. Click the link “Find Openings” link at the top of each service group page.

- a. From the **Youth and Family** page:

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[EXPAND ALL] | [FIND OPENINGS]

Select Language
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- b. From the **Substance Use Disorder** page:

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[EXPAND ALL] | [FIND OPENINGS]

Select Language
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- c. From the **Mental Health** page:

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[EXPAND ALL] | [FIND OPENINGS]

Select Language
Powered by Google Translate

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How to Search

**Some 24-hour levels of care require login.*

Steps to search for services:

1. Select the type of service you want to search for.

- Select Youth and Family, Substance Use Disorder, or Mental Health at the top.
- Click "Find Openings."
- The services are listed by their acronyms, and a service description appears in the yellow box. Click [less] to minimize the full service description. ***NOTE: Due to measures taken to increase visibility during the COVID-19 crisis, services that are normally password-locked are currently publicly searchable.**

Find openings for providers that offer Youth and Family Services

* Select Service:

TM (Therapeutic Mentoring) ▼

Therapeutic Mentoring [less]

- TM pairs a youth under the age of 21 with an adult mentor. The mentor works with the youth to build and improve their social, communication, and life skills.
- One-on-one support or coaching helps the youth with problem-solving, social skills, communication, or conflict resolution.
- The mentor will practice new skills with youth in a safe setting. The practice helps them learn how to use skills in the "real world".
- Youth must already receive Outpatient Therapy, In-Home Therapy, and/or Intensive Care Coordination. A referral must come from one of those services.

2. You can change the type of service you are looking for by clicking the "down arrow symbol" in the Search box.

Find openings for providers that offer Youth and Family Services

* Select Service:

TM (Therapeutic Mentoring) ▼

Therapeutic Mentoring [less]

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- Youth must already receive Outpatient Therapy, In-Home Therapy, and/or Intensive Care Coordination. A referral must come from one of those services.

3. Enter the age of the individual you are searching for.

* Specify Age:

Age

4. Select location type. The drop-down choices are zip code or city.

* Location Type:

Zip Code ▼

Zip Code

City

(continued)

- a. When searching for Intensive Care Coordination (ICC), only the zip code option will be available.
- b. If you choose zip code, the zip code of the individual’s residence should be entered.

* Location Type:

* Zip Code:

- c. If you choose city, the city of the individual’s residence should be entered.

* Location Type:

* Massachusetts City:

- d. Only Massachusetts cities will be accepted. When you start typing the city, a list of cities that start with those letters will appear.

If the letters “Da” are entered, you will see a list of cities that start with “Da.” For example, “Da” will show Dalton, Danvers, and Dartmouth.

* Massachusetts City:

- Dalton
- Danvers
- Dartmouth

- 5. **Select a mile value.** This shows how many miles from your zip code or city that you want to search.

* Miles:

- 20
- 30
- 40
- 50
- 100
- 150
- 200
- 300

- Providers listed on MABHA

- Programs that provide se

- a. For Children's Behavioral Health Initiative (CBHI) services, the mile value is fixed at 30 to show only local providers. These services will be marked with a red star in the **Youth and Family** page. However, the miles will not be fixed for any of the other services.

- 6. Once you have filled in all of the information, **click on the “Search” button.**

Search Results

IMPORTANT

*The information displayed in the images is sample data.

**Since the real data is updated by the providers/facilities, please call before going to the facility to confirm details of services and availability.

(continued)

b. Map

The provider/facility addresses will be represented by a red pin on the map. Click on the pins to see the facility information (name and address). There are two ways to locate a specific facility:

i. Click the facility name in the list next to the map.

Click facility name to locate in map

1. Boston Treatment Center (formerly CAB) - ATS
2. Arbour-HRI ATS
3. Dimock Community Health Center - ATS
4. Arbour Hospital ATS
5. Andrew House Boston
6. Phoenix House - ATS

Back Forward

ii. Click the “LOCATE IN MAP” link in the details view of the facility.

Facility	City	Available Capacity (Openings)	Referral Phone	Comments	Gender	Distance (Miles)	Last Updated
HRI Clinics Inc. (Adult 18+)	Woburn	20			All	3.11	Never

<p>FACILITY DETAILS (Information entered by the facility itself. Please call to confirm details of services and availability.) Close</p> <p>LOCATE IN MAP</p> <p>HRI Clinics Inc. 10-1 Roessler Rd. Woburn, MA 01801</p> <p>Referral Phone: Fax: 781-305-3784 Toll Free: Website:</p> <p>Ages Served: Adult 18+</p> <p>Services Program: SOAP</p> <p>Insurances Accepted: Neighborhood Health Plan/Commercial, Fallon Community Health Plan/Commercial, United Behavioral Health, Tufts, Harvard Pilgrim, Medicare/Medicaid, MBHP (PCC Plan)</p> <p>Referral/Intake Options: Detox, PHP, Court/Legal System, DCF, Residential, Sober Housing, Inpatient, DOT, EAP, Self, Outpatient, PCP/Medical</p> <p>Specialties:</p> <p>Languages:</p> <p>Restrictions:</p>	
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Contact Us Page

The “Contact Us” page can be accessed by clicking “Contact Us” in the top main menu.

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Home Youth and Family Substance Use Disorder Mental Health **Contact Us** Login

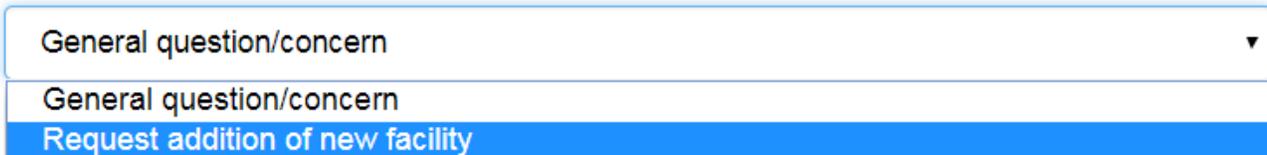
(continued)

1. The purpose of this page is to give the user a way to communicate with MABHA staff for general questions about this website.

[Do not submit personal and/or medical health information using this page.](#)

2. Additionally, facilities can use the Contact Us page to request to be added to the MABHA website by selecting the “Request addition of new facility” option from the “Please contact us for:” dropdown and filling out the displayed form.

Please contact us for:



A screenshot of a web form. At the top, it says "Please contact us for:". Below this is a dropdown menu. The current selection is "General question/concern". The dropdown is open, showing two options: "General question/concern" and "Request addition of new facility". The "Request addition of new facility" option is highlighted in blue.

Users with Login

1. Users with a login can find additional instructions after logging in. Click the “Resources” option under the username in the top main menu.

